

Vieletech On-Site Support Packages – US only

Vieletech provides expert technical support on-site to help customers quickly accomplish their research control prototyping projects goals. These on-site support packages can be added to turn-key systems to make sure that the commissioning of your system goes smoothly after it arrives. On-site support may also be useful to implement major system hardware or software changes.

On-site support packages listed below include one Vieletech engineer arriving at customer work site at 8am on the first day of the visit and departing at noon on the final day of the visit. Workdays (excluding final day) include 8 hours of Vieletech support with customer engineering or technician escort. Travel expenses within the United States are included. Additional Vieletech engineers and/or technicians or international support visits will be quoted separately. Simple tools which can be carried on an airliner are brought by Vieletech. Any specialized or large tools required such as oscilloscopes must be provided by the customer.

On-Site Support Package Ordering

Support Package	Vieletech Part Number	Cost
2-Day On-Site Support	0V10033-01	\$5,500.00
3-Day On-Site Support	0V10039-01	\$7,250.00
4-Day On-Site Support	0V10040-01	\$9,250.00
5-Day On-Site Support	0V10034-01	\$11,000.00